

➔ Introduction

Tata Communications expands the reach of Telepresence to your community of users—your employees, suppliers, partners and customers with our network of **private and public rooms**.

What are public Telepresence rooms?

Public Telepresence rooms are facilities that are open to the general public and can be reserved by anyone for a pay-per-use hourly rate. Tata Communications has built a series of public rooms with our partners in major business centers in key cities in India, the US and the UK. They are accessible and particularly useful to users who do not have private Telepresence rooms but want to utilize the brilliant quality technology.

Where are they located?

In the first phase, Tata Communications has public rooms in Mumbai, Bangalore, Chennai, Hyderabad and New Delhi in India, as well as London, Boston and New York (opening early 2009). For detailed addresses of these rooms, please go to the locations' map on our website, www.tatacommunications.com/telepresence/locations.

More locations are planned and will be announced later.

They are easy to use—

a matter of scheduling prior to the event, then showing up at the public rooms and pressing a button on the phone to set up the Telepresence session.

What are the rates for these rooms?

Location	List Price
Confederation of Indian Industry (CII), India	INR 16,000
Taj Hotels, India	INR 20,000
Taj Hotels, USA	USD 500
Taj Hotels, UK	GBP 250

Three easy steps to scheduling meetings via Telepresence

① Set up an account and pre-purchase hours

Please go to <http://www.tatacommunications.com/telepresence/contact.asp> and fill in the contact form. An account manager will contact you within 48 hours to set up your account.

② Make a reservation

Once your account is set up, you will be sent a username and password which will enable you to make reservations via our web portal:

Web Portal

<https://tata.vnocservice.com>

Alternatively, you can also make reservations by:

Phone

Bookings can be made 24/7 at the following numbers:

USA 1 866 614 7046

UK 800 4569 7647

India 800 100 3430

Elsewhere 1 312 646 7620

Email

scheduling@vnocservice.com

with confirmation sent by email or phone

Fax

Faxing a meeting request form to +1 973 556 1086 with return confirmation sent by email, phone, or fax. The form is available on the web portal.

③ Go to the public room location at the schedule date and time.

Your meeting would have been programmed into the phone, so just press the button next to your allocated reservations. Our on-site room manager is on hand to provide support.

Points of interest

- Sessions can be set up between any Tata Communications public rooms and private or other public rooms on the Tata Communications overlay network.
- Blocks of prepaid hours attract discounts.
 - Pay \$10k get \$11k credit (10% extra)
 - Pay \$25k get \$30k credit (20% extra)
 - Pay \$50k get \$65k credit (30% extra)Local taxes are added at the time of purchase
- Prepaid hours are valid for 1 year and will roll-over to new year if renewed by expiration date.
- 1 hour payment buffer is required to complete reservations.